

**From:** Malcolm, Jennifer  
**Sent:** Tuesday, April 06, 2004 3:59 PM  
**To:** Kepler, Glenn  
**Cc:** Southall, Armand  
**Subject:** FW: comments

Glenn and Armand,

I asked the producers to give me any comments they had by last Wednesday, but one just got back to me. I am forwarding his message to you.

Thanks,  
Jennifer

-----Original Message-----

**From:** RWrolstad@BNICOAL.com [mailto:RWrolstad@BNICOAL.com]  
**Sent:** Tuesday, April 06, 2004 1:04 PM  
**To:** Malcolm, Jennifer  
**Subject:**

This is in response to the solicitation of comments you faxed me. The only comments we have about your "Annual Burden Hour Chart" is that we would prefer to satisfy as many reporting requirements as possible via electronic means. Whether this would be through email or over the internet, it would be much more efficient and cost-effective for both sides. However, with the items we have been able to report electronically, we have found your system to be quite cumbersome and confusing. It would be great if you could simplify that process as it was a very convoluted system to report the small amount of information we needed to when we were mining Federal coal.

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